



Sandwell News

SANDWELL
is here to **HELP**

Updates from
the council on

CORONAVIRUS

**A great
BIG**



from
 Sandwell
Metropolitan Borough Council

We have been overwhelmed by the time given by the many volunteers who are helping our emergency operation to support those who most need our help in Sandwell.

A great big thank you from Sandwell Council to everyone who has helped.

We are also truly grateful for all the organisations who are donating items. These include:

- Costa Coffee,
- Greggs in Tipton,
- Diamond Box Limited in West Bromwich,
- KTC Edibles,
- SIPS Education Ltd,
- Tividale Community Primary School,
- Brook Street Business Park in Tipton,
- Morrisons,

- Bethel Convention Centre,
- Ibis Styles Oldbury Birmingham,
- SS Mary and John's Catholic Primary Academy,
- Robinson's Bakery,
- Coco Brown's salon in Tividale and
- The Food Warehouse in Oldbury

Thank you so much to everyone. [If you would like to help, please go to our website for details](#)



We have closed
our cemeteries
and crematoria

Due to the coronavirus pandemic, we have had to close all of our cemeteries and crematoria - except for when there is a funeral taking place.

As always, we are working hard to support families going through a very difficult time and to keep everyone safe.

For funerals that are taking place, we are asking families to limit the number of people attending funerals to a spouse or partner, parents, carers, brothers, sisters and children.

We have webcasting facilities at Sandwell Valley Crematorium and Rowley Regis Crematorium so family and friends who cannot attend can still be part of the service. This will be available free of charge.

Thanks to everyone for your support and understanding



Parking charges suspended in Sandwell Council's town centre car parks

Parking charges are suspended in [Sandwell Council town centre car parks](#) until 30 June 2020.

Drivers must continue to park safely and appropriately, and observe bay markings.

The suspension of parking charges applies to town centre cars parks run by Sandwell Council and does not include Sandwell Valley car parks or on-street parking bays.

[More information about the suspension of parking charges.](#)



We're doing all we can for homeless people and rough sleepers to help them stay safe during the coronavirus pandemic.

The council has provided temporary accommodation and essential hygiene and information packs.

[Find out more about how we're helping rough sleepers](#)



Calling tattoo parlours, nail and beauty salons and other manufacturers who use gloves/aprons/masks

Do you have any spare personal protective equipment (PPE) you are not using?

We're looking for donations of fluid repellent face masks and single use disposable gloves and aprons.

We're doing all we can to keep our residents and care teams safe during the coronavirus (Covid-19) pandemic. But we need the equipment to protect our staff while they go about their jobs caring for people, helping the vulnerable and delivering supplies to the people most in need.

Some council services also need paper overalls and hand sanitiser for people who are doing deliveries and working on various sites throughout the day.

[Anyone who can donate should fill in the form for businesses](#)





Stay connected

Do you have neighbours who aren't on social media?

Please help us by passing on useful information about bin collections (and other council services).

Please let them know (from a safe distance!)

👋 That our bin crews are doing all they can to continue providing a service.

👉 Food and garden waste bins are suspended so we can prioritise emptying the recycling and general waste.

🚫 That the tip is closed.

🗑️ That they should keep their garden rubbish in their garden or compost it until things get back to normal.

→ That bulky collections are also suspended.

🚫🔥 And please - no bonfires.

Thank you 🙏❤️

[Send this link to anyone you think would like to get our email updates](#)



Tenants – we're only able to deal with emergency repairs at the moment. Please do not log non-emergency repairs online or by phone.

Here's a list of emergency repairs:

- No electricity
- No heating or hot water
- Burst pipe
- Front or back door not secure
- Boarding up needed of a window or door
- Leaking roof
- Toilet not working when it's the only toilet in the house
- Blocked drain

[How to report a repair](#)

Estate Services will be making every effort to continue to deliver essential services during the current coronavirus (Covid-19) outbreak.

Please check some changes to our services and staying safe advice at:
www.sandwell.gov.uk/coronavirusadviceforflats

Silhouettes of various buildings and houses in shades of purple and blue.

Advice for tenants in flats

Our staff are doing everything they can to deliver essential services during the current coronavirus (Covid-19) outbreak. Please don't leave waste or bulky items in the communal areas at any time.

[More information for tenants in flats](#)

Stay at home. Protect the NHS. Save lives.



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www.sandwell.gov.uk

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