

Liquidlogic

Resolution & Challenge Process

LCS



Sandwell
Children's Trust

IRO STAGE

- Parental Factors
- Relationships
- Involvements
- CIN
- CP
- CLA
- Adoption
- Costs
- History
- Time Line
- Chronology
- Shared History
- Forms

Completed Forms

- LA Social Work Evidence (Final Statement)
- LA Social Work Evidence Template (SWET)
- Learning Case File Audit
- Life Story Work Age 0-6
- Mid-Way Review for Reviews
- My Pathway Plan Views
- NRPF Human Rights Assessment
- Permanency Planning Meeting
- Placement of Child with a Connected Person
- Post SGO Referral Form
- Pre-Birth / Discharge Plan
- Resolution and Challenge
- Review MAPPA Pro-Forma
- Review MARAC Pro-Forma
- SMBC Test Standalone form
- Social Work Evidence Template (Final Statement)
- SoS Statutory Visit LAC Record
- Special Guardianship Order Support Plan
- Test New
- The Person Posing A Risk To Children
- Thematic Audit Supplementary Form

| | User |
|--|--------------------|
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |
| | Tanya Sandhu - LCS |

Select Resolution & Challenge from the drop down menu in forms then click Start

Copy Forward Selected
Start Blank
No Filter applied
Update Filter
Clear Filter

Copy Sideways - Copy answers across from related service users

| <input type="checkbox"/> | Created | Assessment |
|--------------------------|-----------------------|---|
| | Child, Test (9 years) | |
| <input type="checkbox"/> | 1 year 1 month ago | Dispute Resolution (Wednesday, 31 July 2019, 09:51) |

Click Start Blank or Copy Forward previous form if information is still relevant

Information
Assessment
Consolidation
Delegate
Revisions
Save
Send to Worker
Cancel
ReAssign
Close

Print

Resolution and Cha...

- Stage 1 Response...
- IRO Decision
- Attachments (0)
- Stage: IRO Stage

Issue Date of RCP: 27-Sep-2020

Stage of RCP: Stage 1 Team Manager

Name of IRO: Tanya Sandhu

Case Note Questionnaire

Issues:

Care Planning/ Legal
 SW Activity (inc TM)
 Health
 Education
 Contact
 Social & Cultural Needs

Placement
 Child's Voice/ Participation
 Progress of CP Plan
 Legal
 Child's Voice/ Participation
 SW Activity

What are we worried about and what is the impact for the child?

Reason for Escalation to this stage

Response Required From: Team Manager

Name of Worker to send DRP to: Nicola Withers


Actions:

| Task | To Be Completed By |
|------|--------------------|
| Test | Nicola Withers |

IRO to complete information, select name of worker of who the form needs to go to to complete. Click Save and click Send to Worker

RESPONSE STAGE

02-Oct-2020

 Child 2, Test 16 yrs

Resolution and Challenge - Please complete the WORKER S...

Task appears in the worker's stage to complete response


ment Consolidation Delegate Revisions Save Send Response to IRO


Stage 1 Response Team Manager


(Timescale for response - 24 hours (imminent risk) to maximum 5 working days)

Response

Actions

| Task | To Be Completed By | By When | Response from Team Manag |
|------|--|-------------|--------------------------|
| Test |  Nicola Withers | 27-Sep-2020 | This is my response |

Completed By  Nicola Withers ✗

Date Completed 

Worker completes stage with response then clicks Save and Send Response to IRO

IRO DECISION STAGE

nt Consolidation Delegate Revisions Save Further information required at current stage Finalise

IRO Decision

● IRO Decision

Do the responses above address the worries outlined by the IRO/CP (outline impact now for the child)

Can the Resolution and Challenge be closed?

Comments

Date DRP Form Completed

Test

Yes
 No

Comments go here

27-Sep-2020

IRO completes decision.

If Resolution can be closed click Save and Finalise Form

If Resolution cannot be closed select reason why:

1. Further information required at current stage
2. Escalation to next stage

CP CLA R Challenge, 27-...

Information Assessment Consolidation Delegate Revisions Save Further information required at current stage Finalise Cancel ReAs

Print

Resolution and Cha...

- Stage 1 Response...
- IRO Decision
- Attachments (0)

Stage: IRO Response Stage

IRO Decision

● IRO Decision

Do the responses above address the worries outlined by the IRO/CP (outline impact now for the child)

Can the Resolution and Challenge be closed?

If No, please select next step

Comments

Date DRP Form Completed

Test

Yes
 No

Further information required at current stage - Resolution resent to current stage owner
Escalation to next stage

27-Sep-2020

If further information is required at the current stage, click Save and Further information required at current stage to send back to the worker

ent Consolidation Delegate Revisions Save Further information required at current stage Finalise

IRO Decision

● IRO Decision

Do the responses above address the worries outlined by the IRO/CP (outline impact now for the child)

Can the Resolution and Challenge be closed? Yes **No**

If No, please select next step

If escalation to next stage, please select which stage this is escalating to

Why is the concern being escalated?

Date Escalated

Comments

Date DRP Form Completed

Test

Escalation to next stage

Stage 2 Service Manager

No Response at Previous Stage

27-Sep-2020

Comments go here

27-Sep-2020

If the RCP needs to be escalated complete information and click Finalise then restart the form and send to relevant worker on next stage

If the RCP needs to escalate, the IRO finalises the current form and should start a new RCP form with the new stage it needs to escalate to.

An alert will be received in the IRO's worktray 5 days after the form has been started as a reminder

STAGE 5 CONSIDERATION OF LEGAL ADVICE/ CAFCASS

Can the Resolution and Challenge be closed?

If No, please select next step

If escalation to next stage, please select which stage this is escalating to

If the IRO makes the decision that the RCP needs to be escalated to stage 5 in their decision, once they select this an alert will go to a group worktray (Legal Advice/Cafcass) which the Chief Executives PA will have access to to alert the Chief Executive of this decision.

Chief Executive to pick up the alert and click Alert completed to remove the alert from work tray

No Due Date Privatef, Peter 10 mths **Legal Advice/Cafcass** - Please alert Chief Executive of consideration

Resolution and Challenge

Issue Date of RCP

Stage of RCP

Name of IRO

Case Note Questionnaire

Issues

| | |
|--|---|
| <input checked="" type="checkbox"/> Care Planning/ Legal | <input type="checkbox"/> Placement |
| <input type="checkbox"/> SW Activity (inc TM) | <input type="checkbox"/> Child's Voice/ Participation |
| <input type="checkbox"/> Health | <input type="checkbox"/> Progress of CP Plan |
| <input type="checkbox"/> Education | <input type="checkbox"/> Legal |
| <input type="checkbox"/> Contact | <input type="checkbox"/> Child's Voice/ Participation |
| <input type="checkbox"/> Social & Cultural Needs | <input type="checkbox"/> SW Activity |

When escalating to Stage 5, IRO to send form to group worktray "Legal Advice/Cafcass"

What are we worried about and what is the impact for the child?

Reason for Escalation to this stage

Response Required From

Name of Worker to send DRP to

09-Oct-2020

Privatef, Peter 10 mths

Resolution and Challenge - Please complete the WORKER STAGE

RCP is received in the Legal Advice/
Cafcass group worktray which can
be accessed by staff that have
access to the worktray (Chief
Executive/PA's)

Consolidation | Delegate | Revisions | Save | Send Response to IRO

Stage 5 Response Consideration of Independent Legal advice and/or referral to Cafcass

Any formal resolutions reaching this stage will also be informed to the Chief Executive

Comments

Comments from Chief exec go here

Completed By Tanya Sandhu X

Date Completed 04-Oct-2020

Chief Executive/ PA will add in
comments and then send the
response back to the IRO to
complete the form